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FOR IMMEDIATE RELEASE

PLACER COUNTY WATER AGENCY CONTINUES TO SUPPLY SAFE, CLEAN DRINKING WATER DURING COVID-19 EMERGENCY

AUBURN, Calif. (March 19, 2020) — Placer County Water Agency (PCWA) released the following statement today regarding Agency operations in response to Placer County guidance on COVID-19.

“Following the ‘shelter in place’ directive issued today by Placer County, PCWA is transitioning to modified operations for employees and customers. Deliveries of drinking water will not be impacted by these modified operations and continue to meet all state and federal drinking water standards. Canal water deliveries will also not be affected.

The Environmental Protection Agency (EPA) recommends that Americans continue to use and drink tap water as usual. Further, EPA’s drinking water regulations require treatment at public water systems, which includes PCWA, to remove or kill pathogens, including viruses.

Customer Services staff are still available to assist customers by phone or email. While wait times may be longer than normal, customers can call (530) 823-4850 or email customerservices@pcwa.net. Representatives are available between 8:00am and 5:00pm, Monday – Friday.

PCWA appreciates your understanding during these unprecedented times. Safety of staff and customers remains our highest priority.”

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About PCWA
PCWA is the primary water resource agency for Placer County, California, with a broad range of responsibilities including water resource planning and management, retail and wholesale supply of drinking water and irrigation water, and production of hydroelectric energy.